Why does my VA Pharmacy NOT do automatic refills?

We want to ensure:

- You are taking medication as prescribed
- You are taking medication safely
- You are taking the correct medication

Schedule II Controlled Substance Federal Laws

- Schedule II Controlled Substances cannot be refilled without a new prescription each month based on United States law
- Only a 30-day supply is allowed for Schedule II Controlled Substances
- Examples of these medications include the following:
  - Oxycodone
  - Fentanyl Patch
  - Morphine
  - Amphetamine/Dextroamphetamine
  - Methylphenidate
  - Methadone
  - Methadone
  - Hydrocodone/Acetaminophen

3 ways to order refills

1. Automated Refill Line
   - Order at least 10 days prior to need
   - Call 888-878-6889 X84370 and have your SSN and prescription numbers available

2. Online Refill
   - “Rx Refill” or “Rx Tracker” via My HealtheVet

3. Mail Slip
   - Return refill slips enclosed with order as soon as possible

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https://www.indianapolis.va.gov/services/pharmacy.asp