

RICHARD L. ROUDEBUSH VA MEDICAL CENTER

PHARMACY SERVICES

- Provides 24-hour centralized unit dose and IV admixture services.
- Computerized inpatient and outpatient services with physician order entry.
- Outpatient pharmacy fills over 2,000 prescriptions daily. A daily methadone distribution service is also provided.
- Staff consists of approximately 38 full-time staff pharmacists, 17 clinical specialists, four clinical faculty, six supervisors, one management analyst, one assistant director, and one director.
- Inpatient clinical activities include: participation in patient care rounds (general medicine, surgery, and medicine intensive care), responding to codes, pharmacokinetics, optimizing drug therapy, antibiotic & nutrition monitoring, maintenance of the formulary, patient discharge counseling, medication reconciliation, adverse drug reaction reporting, drug information services, assisting with physician order entry, and electronic documentation of all activities.
- Inpatient clinical pharmacy specialists are located in the medicine ICUs, general med wards, and in the surgical units.
- There are five primary care clinics and several specialty clinics. Outpatient staff pharmacists provide patient counseling and drug information, report adverse drug reactions, assist in the maintenance of the formulary, assist with physician order entry, and help to optimize drug therapy through physician consultations.
- Primary Care: one to two clinical pharmacy specialists are located within each of the primary care teams. Responsibilities include: performing medication therapy management per scope of practice, optimizing drug regimens for multiple disease states, serving as a drug information resource, implementing cost containment initiatives, establishing collaborative relationships, facilitating medication reconciliation, and providing extensive medication education.
- Pharmacy Anticoagulation Service: one clinical faculty and 1.5 clinical pharmacists manage over 300 patients in an outpatient clinic. Activities include: coordinating inpatient and outpatient follow-up for anticoagulation, improving patient education and compliance, and assessing outcomes through quality assurance reviews.
- Specialty Clinic Services: clinical pharmacy specialists are located with various specialty clinic areas including psychiatry, oncology, cardiology, endocrinology, HIV/infectious disease, renal, lipid, and pain. Activities include: medication therapy management, optimizing drug regimens for complex specialty patients, facilitating care between primary care areas and the specialty service, serving as a drug information resource, providing medication education, and implementing cost containment initiatives.
- Pharmacy Training Service: three traditional PGY1 residents, one PGY2 primary care resident, one PGY2 administration resident, one PGY2 internal medicine resident, two student interns, and over 80 total pharmacy students on rotation per year.
- Pharmacists participate in staff education programs and are involved in several hospital and VISN committees.