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Richard L. Roudebush VA Medical Center
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NEWS RELEASE

FOR IMMEDIATE RELEASE

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Indianapolis VA Response to Inappropriate Email

Indianapolis, Ind. – Tom Mattice, director of the Richard L. Roudebush Veterans Affairs Medical Center has announced that he has removed Ms. Robin Paul from her position as the manager of the Seamless Transition Integrated Care Clinic effective immediately. Paul is currently on administrative leave pending further investigation..

“The email message that was sent out by Ms. Paul is completely and totally unacceptable. It in no way reflects the attitudes of our staff toward our patients. We take great pride in the quality of care and the empathetic outreach we provide to the veterans we have the honor of serving” says Mattice.

“Let me emphasize that the staff at the Roudebush VA Medical Center have the highest regard for the veterans we serve. We fully understand it is an honor and a privilege to be able to serve our nation’s veterans, and we take that responsibility very seriously. Our core values of Integrity, Commitment, Advocacy, Respect and Excellence must be reflected in everything we do. I ask Veterans to accept my apology for this failure, and to allow us to continue to demonstrate to you our commitment to your health and well-being.”

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